

CHALLENGE

From armed conflict to peacekeeping, in geographic regions around the globe, today's Marine Corps is faced with a constantly changing mission and environment. Whether jungle or desert,

urban or open terrain, the Marine Corps must be prepared to react at a moments notice under conditions that

tax both man and machine. To meet this challenge it must have reliable equipment ready at a moments notice. This is particularly important for the Marines, who are frequently deployed for amphibious assault across a water line or beach.



FPI Fleet Management and Vehicular Components Business Group

# A CASE STUDY



OBJECTIVE

The Marine Corps asked FPI to provide vehicle component remanufacturing services that could return training and combat support equipment to operation within days, not weeks, regardless of location. This would require receiving damaged equipment from training locations and regions of conflict around the world, shipping the equipment to an FPI facility in the U.S., rebuild the unit, and return it to the Marine unit where it could be placed back into immediate service.

### SOLUTION

FPI established five equipment receiving and distribution sites in locations around the world, enabling the Marines to drop-off damaged starters, alternators, generators, and other vehicle components, and pick-up like items that can be placed into immediate operation.

Unservicable equipment is sent to FPI facilities for remanufacture and then returned to a distribution pool at each site, creating a steady and reliable stream of components ready for service. Additionally, FPI's

web-based tracking system enables the Marine Corps to monitor equipment status, including warranty dates and claim information.

### RESULTS

FPI created drop-off/pick-up sites at strategic locations around the world that enable the Marines to drop-off a damaged item, and take a remanufactured item with them when they leave. This solution has allowed the Marine Corps to maintain a smaller logistical supply footprint and significantly reduce personnel dedicated to logistic support while simultaneously decreasing vehicle down time and repair costs.

Because FPI is a Federal institution focused on training and motivated by customer satisfaction, we have been able to provide the Marine Corps with a level of service and attention to detail not often

"Our successful partnership with FPI for SECREP items continues to produce big dividends. FPI's cooperative spirit and honorable commitment has won the trust and respect of the Marine Corps Operating Forces."

-Lt.Col Ken Brown, Project Officer, Marine Corps LOGCOM



# FPI Fleet Management and Vehicular Components Business Group



#### Continued

found in the commercial marketplace. By creating a pool of repaired vehicle components (47 and growing), and distribution sites world-wide, FPI has provided the Marine Corps with a more responsive supply system and a higher predictability of sustainment than available under their older Class I legacy system. All work is fully warranted and performed by a skilled workforce, and all parts are OEM spec or higher.

# **CONTACT INFORMATION**

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"A great working relationship has developed between UNICOR personnel and FISC, San Diego. This has enhanced the work and inspection process of the SLEP program and the quality of the end product. Additionally, the customer service personnel at FPI Victorville, CA are very customer service oriented, enhancing the response to warranty and other customer issues

—Lynn Alexander, FISC MHE Regional Manager

US Navy SLEP, San Diego, CA

